

## **MIZIGO AFRICA CARGO PRESENTATION**

### **Who are we?**

Mizigo Africa Cargo is an international company, based in Brussels, specialising in air and sea freight transportation.

### **What are our services?**

We collect the freight from our customer's house and transport it to our warehouse whereby the weighing and packing exercise is carried out. Thereafter, we ship it to the requested destination. Our staff members at the destination receive and then deliver the consignment to the consignee.

Furthermore, we provide exceptional door to door services between Europe and Africa and other destinations worldwide. This service between Africa and Europe guarantee delivery of cargo within a maximum of 48hours.

E.g. Our customer delivers goods to that need to be shipped to Kigali, Bujumbura or Kinshasa on Monday at 10am. The cargo will be packed and shipped the next day, i.e. Tuesday at 10am from Zaventem Airport for it to arrive at the destination the same day at 7pm. Our staff will then deliver the cargo to the consignee on Wednesday before 10am.

### **Our packaging, how is it carried out?**

Depending on the cargo to be shipped, we guarantee quality packaging such as, carton boxes, wooden boxes, plastic and wooden pallets. For fragile cargo such as Fridges, TVs, Hi-Fi, kitchen-ware etc. we meticulously wrap them up in air-bag plastics or bubble wrap in order to protect them from any damages or breakages.

Mizigo Africa Cargo, we go fast!

### **Why choose Mizigo?**

We are the only company that offer door to door services for both pick-up and drop-off of cargo and packages, to even in the remote regions, at exceptionally low prices and no extra cost whatsoever. We competitive rates go hand-in-hand with our quality services to all our customers. Ensuring our customer's satisfaction is paramount hence we make it our priority.

Goods and packages are handles with utmost care and discretion.

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### **Our Team**

In air freight transport, our staffs are renowned for their proficiency in transports and pure logistics. We provide excellent communication skills in French, English, Swahili and Rwandese. Our team boasts strong, organisation, analytical and evaluative skills to guarantee excellent customer relations and smooth flow of operations.

### **Why are we more than any other ordinary shipping company?**

Besides our services, our partners are ship owners specialised in sea transport of car carrier and containers. Our transport network connects to the main sea ports between Europe and other continents.

We take care of all customs formalities on behalf of our customers as well as provide freight collection of cargo. We provide free packaging services, competitive rates and efficient and impeccable customer service.

Customer satisfaction is our main priority!

Mizigo Africa Cargo, we go fast!

### **Going the extra mile...**

New service for our loyal customers:

Purchase of goods on their behalf.

If for any given reason our customer is unable to travel to any destination, either in Europe, Africa or any other destination, Mizigo Cargo will offer to shop for desired item/product locally and ship it to the client. The client will need to provide relevant details of the desired item and Mizigo staff members will endeavour to find the item/product within a delay of minimum 48hours to a maximum of 7 days.

The client will be required to pay for the item/product as well as a 'processing fee'. Do note that 50% of the processing fee will be reimbursed upon delivery of the given product. The processing and product fee should be paid in local currency in the given country and into an account whose details will be duly provided.

### **Our contact:**

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